

# Sama Ahmed

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## EDUCATION

### California State University, Fullerton

Bachelor of Science, Computer Science | GPA: 3.59

Fullerton, CA

Anticipated Graduation: May 2026

## EXPERIENCE

### User Experience Research Intern

LPL Financial

Jun. 2025 – Aug. 2025

San Diego, CA

- Analyzed advisor feedback on MyRepChat and conducted heuristic evaluations, identifying **10+** usability issues that informed feature development
- Presented insights to UX, product, and vendor teams, directly influencing enhancements on a platform used by **30,000+** financial advisors nationwide
- Built persona guides and updated pilot program documentation, simplifying access to research resources for the UX team

### Supplemental Instruction Leader

California State University, Fullerton

Aug. 2024 – May 2025

Fullerton, CA

- Facilitated two weekly sessions reinforcing Calculus I concepts, improving student understanding and average grades by **10%**
- Designed interactive activities and group discussions to foster an engaging, supportive learning environment

### IT Student Assistant

California State University, Fullerton

Aug. 2023 – Present

Fullerton, CA

- Delivered tech support to faculty and staff, troubleshooting hardware/software and configuring workstations
- Resolved **300+** ServiceNow tickets, reducing response time and improving faculty satisfaction with IT services

## LEADERSHIP

### FullyBeyond | Web Development Team Lead

May 2024 – Nov. 2024

- Led a 5-person dev team to build [fullybeyond.acmcsuf.com](https://fullybeyond.acmcsuf.com), the platform for CSUF's first 24-hour designathon, using SvelteKit and TailwindCSS
- Partnered with 11 organizers to launch the event, engaging **100+** students and boosting their design skills

### Association for Computing Machinery at CSUF | Board Member, Webmaster

Jan. 2024 – Dec. 2025

- Maintained and scaled [acmcsuf.com](https://acmcsuf.com), the chapter's largest open-source project (**70+** contributors), by implementing new features, reviewing **40+** PRs, and improving contributor documentation and onboarding
- Led workshops for **30+** students on SvelteKit, open-source collaboration, front-end design, and interactive coding, fostering hands-on learning and cross-team collaboration
- Mentored a small cohort of underclassmen ("littles"), hosting career-development sessions on LinkedIn optimization, resume building, LeetCode strategy, and portfolio creation, supporting both professional and personal growth

### FullyHacks | Co-Director, UI Designer

Sep. 2023 – Present

- Co-designed the FullyHacks 2024 interface in Figma, ensuring a seamless user experience across devices that attracted **400+** applicants and secured 10 sponsors
- Directed FullyHacks 2025 alongside 3 co-directors, leading **50+** organizers across web, design, and marketing teams and achieving a **35%** year-over-year increase in project submissions
- Rejoined the FullyHacks 2026 Design Team, contributing to website UI/UX design and creating marketing visuals across digital platforms

## TECHNICAL SKILLS

**Languages:** Python, JavaScript, Swift, C, C++, HTML, CSS, SQL

**Frameworks:** Flask, Svelte/SvelteKit, React, Bootstrap, Tailwind CSS, SwiftUI

**Tools:** Git, Linux, Figma, Jira, Confluence, Miro

**Methods:** User Research, Usability Testing, Prototyping, Agile/Scrum